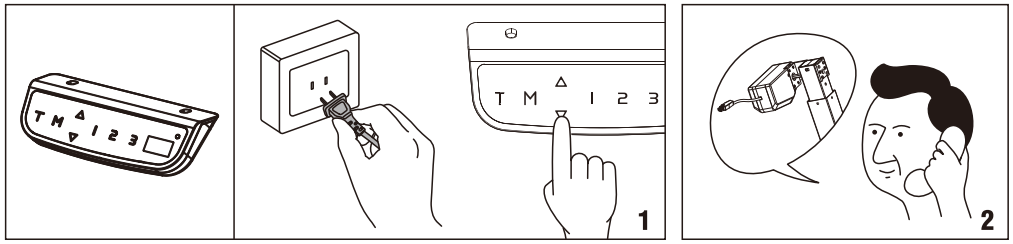
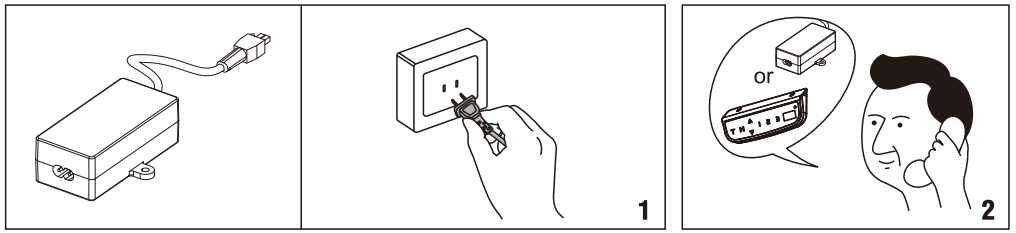
Er3

The cables were disconnected. unplug and re-insert the cables between the columns and the control box. Unplug and re-plug the power, then reset the system. If problem still exists, please contact your purchase for further support.



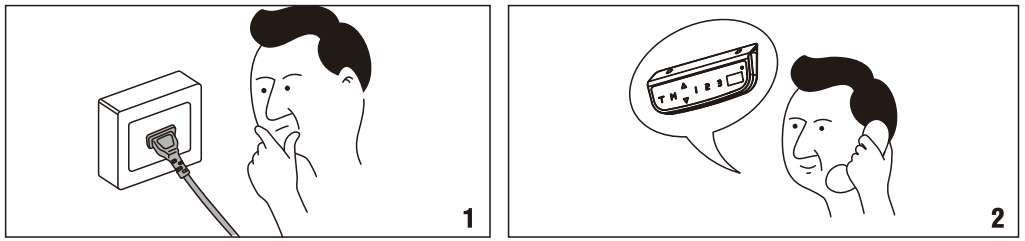
Er5

There are two possibilities:
1. Make sure you are using a Genuine AC Adapters.
2. Overload has occurred. remove the items from the desktop.Unplug and re-plug the power.
If problem still exists, please contact your purchase for further support.



Can't Operate

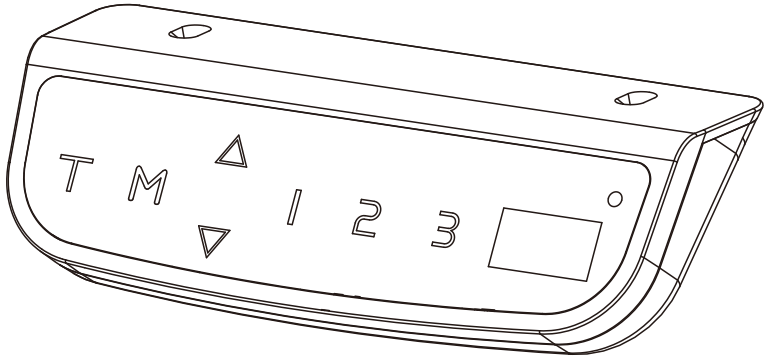
Make sure power is connected. Unplug and re-plug the power. If problem still exists, please contact your purchase for further support.



STABLEDESK

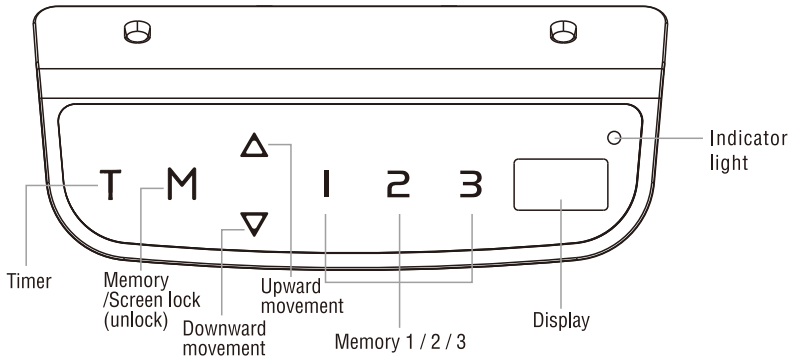
Digital Control Panel For Electric Height Adjustable Desk

User Guide



Model: SD-102-NE / SD-102-AL / SD-102-GRI

1 Operating Control Panel



Operation Instruction:

Note: If the control panel is used for the first time, please reset the system before any operation.

Reset the System:
Press and hold the "▽" button until the display shows "rSt". The desk start moving downward to the lowest position. Never release the button, the desk will move upward a little and the display shows the current desk height. The reset process is finished.
Note: Unplug and Re-Plug the power to your desk whenever you want to reset the system.

Height Adjustment:
Press and hold the "△" / "▽" button to lift/lower the desk to your desired height.

Timer:
Press "T" to be reminded to change position. Each press of the "T" button leads to an 0.5 hour increment. The maximum setting of time is 2 hours.
• After setting the timer successfully, the indicator light on the top right will be **on**.
• The unit emits 3 beeps to remind the users when the set time is up.
• To erase reminder, press the "T" button until the indicator light on the top right is **off**.

Memory Setting:
To store a memory position, press "M" button and the display will show "S-". Then, press the button 1 /2 /3.
To recall a previously stored position, directly press 1 / 2 / 3 button and the desk starts moving to the desired memory position. Press any button to stop the movement.

Switching Controller Display Height Between CM and INCHES
Press and hold the "T" button approximately 3 seconds. When changing to Metric (CM) you will hear a single audible beep and when changing to Imperial (IN) you will hear two beeps.
NOTE: Unplug and Re-Plug the power to your desk whenever you want to make a change to this setting.

Child Lock Function:
To lock the screen, long press"M" button until the "---" is displayed.
To unlock the screen, long press"M" button until current desk height is displayed.

Power-Saving Mode:
The system will be in Power-Saving Mode with display being dark when there are no activations made within 1 minutes. Press any button to activate the control panel.

Collision Avoidance Settings:
Press and hold the "M" and "T" buttons together for 5 seconds until you hear the controller beeps twice indicating you are in the Collision Avoidance Settings Mode. The screen of the controller will display the current sensitivity level (level 3 by default). Press the "△" or "▽" button to adjust the desired sensitivity level. When you are finished selecting the new level, press the "M" button to save the sensitivity level. The Collision Avoidance Settings Mode will automatically exit if there is no further activity within 8 seconds.
Note: You must press the "M" button within 8 seconds of selecting the new sensitivity level to save the new setting or the unit will revert to the previous setting level.
Collision Avoidance Sensitivity Levels: 0~5
0: Turn Off Collision Avoidance.
1~5: Sensitivity Setting - Level 1 is the lowest sensitivity and the level 5 is the highest sensitivity.

2 Repair Guide

In Front

This repair guide intents to help you identify and solve the minor problems caused by unusual operation of the electric system of our sit-stand desk. The simple procedures in this manual are easy to follow and capable of solving the most problems happened in everyday use.

Overload Protection:

The loaded weight exceeds 176lbs, the desk may begin to automatically lower itself. This is normal and a safety feature designed to reduce the risk of accidents during power outages. Never overload your desk and maintain clean space beneath it at all times.

Thermal Protection:

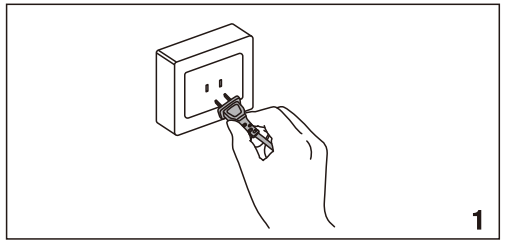
Any operation fails and the HOT is displayed if the system being overheating. This is normally nothing to worry about, and usually is an indication that the system has experienced above-normal operating temperature due to possibilities including environment, desktop weight, or activity that is above rated specifications. Once the Thermal Protection has occurred, stop operating and allow your desk to remain idle for approximately 18 minutes.

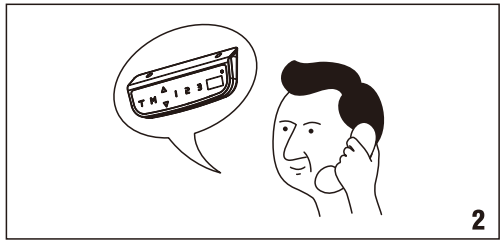
NEVER unplug the power or reset the system when the system is in overload or thermal protection mode.

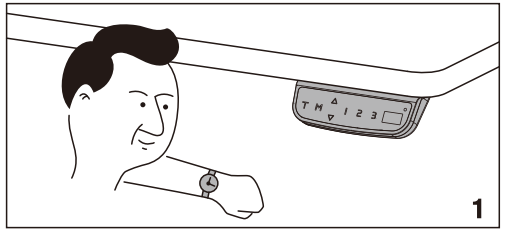
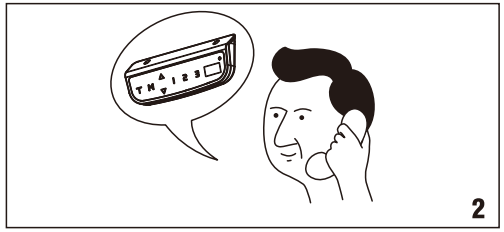
Error Code Trouble-Shooting

Er1

Please check whether the desk is overload. Remove the items. If not, please unplug and re-plug the power. If problem still exists, please contact your purchase for further support.





Er2 / Hot

Allow your desk to cool down and remain idle for approximately 18 minutes. If problem still exists, please contact your purchase for further support.